

## JOB DESCRIPTION

Job Title: BANK Catering Assistant

Immediate Manager: Catering Supervisor

**Responsible to:** Catering Supervisor

Operations Manager NST Board of Trustees

**Hours:** No contracted hours

**Hourly Rate**: £12 per hour + holiday pay

**Control of Resources:** Share responsibility for the correct provision, storage and

maintenance of equipment and food in the Kitchen/Café

area.

Health & Safety Welfare: To work in accordance with NST and Local Authority's

Health and Safety and Welfare standards.

**Purpose & Objectives:** To support the catering provision at Next Step Trust











### **Principle Duties:**

- 1. Assist and supervise Next Steppers in their development of life skills
- 2. Share responsibility for menu planning to provide high quality meals daily with some specific dietary requirements
- 3. Share responsibility for day-to-day food purchasing, preparation, cooking and serving
- 4. Share responsibility for ensuring that meals are ready on time whilst maintaining high levels of service
- 5. Organise clearing up of drinks and meals with/for the Next Steppers
- 6. Share responsibility for stock control and cash handling
- 7. Follow allergen intolerances for Next Steppers and Staff team.
- 8. Ensure cleaning of kitchen, dining area and conservatory is followed as per check list.
- 9. Ensure all Food Hygiene regulations are followed in the Kitchen area
- 10. Follow basic hygiene routines for the well-being of all Next Steppers and staff
- 11. Respond appropriately and sensitively to the individual personal, social and physical needs of Next Steppers
- 12. Contribute to the monitoring and enhancement of standards in discussion with the Catering Supervisor.
- 13. Liaise with the Catering Supervisor on issues affecting the role and duties of Cafe team and volunteers
- 14. Attend and contribute to Team/Staff meetings and discussions as appropriate
- 15. Take part in additional training as appropriate within working hours or by negotiation and agreement with the Catering Supervisor.











- 16. Carry out any other reasonable duties as requested by the Catering Supervisor from time to time.
- 17. Assist in the input to Person Centred Plans with regards individual dietary needs as directed by the Catering Supervisor.
- 18. Provide holiday cover for the catering staff across the sites as required.
- 19. Ability to work flexible hours if required.

## Other Responsibilities

- 1. To be flexible in working to attend meetings
- 2. Work across centres as required

## **Secondary Duties:**

- 1. To work flexibly in line with the requirements of the Trust
- 2. To be concerned with the public relations and as far as possible, help maintain The Next Step Trust image and standards.
- 3. To participate in training as required by the post
- 4. To work in accordance with Next Step Trust Safeguarding procedures, respond in a timely and escalate any concerns
- To work in accordance with The Next Step Trust's Equal Opportunities Policy
- 6. To perform all duties in accordance with Health and Safety procedures and to highlight any Health and Safety concerns
- 7. To perform all duties taking account of confidentiality and in line with GDPR.
- 8. To work as a member of the team to contribute where necessary to the needs of the Next Steppers and their parents/carers/guardians
- 9. To support the Values and Objectives of The Next Step Trust which are listed below











#### Commitment:

The people who use our services need to know that we are here for the long-term – that we will be walking the next steps with them. Our partners and suppliers need to recognize our commitment too, so that we can all work together to support more fulfilling lives for people with complex needs. We will be consistent, determined and embrace the challenges in our work, and always be focused on being the best we can be for the people we are here to support.

#### Respect :

We see people as people, and respect them for their differences. There are boundaries within which we expect people to act, and these are based on putting the people we support at the heart of all we do. The respect we have for our work will never allow those boundaries to be compromised.

## Friendship:

The Trust will extend the hand of friendship to the people who use our services but also to their families too. By being here, we will create a place where people can come together, have a sense of belonging, and feel welcome. We will demonstrate loyalty and honesty to our partners and suppliers, and ask for this in return. Friendship will help overcome challenges in a way that conflict cannot, and through this we will be able to do the best we can for the people we support.

## Adaptability:

It is important to our Next Steppers and their families that we are able to respond to their developing health and social needs. We are confident in working together in a flexible manner to respond and be resilient towards changes in the world around us.

#### Kindness

To make everyone feel included and happy we are kind to each other. We will listen, show compassion and be considerate to others. We will make time to learn and respect others thoughts and feelings.

10. To work towards implementing the principles of equality, diversity and inclusion. At The Next Step Trust we promote an inclusive service to our community where no individual will be unjustly discriminated against. This includes, but is not limited to, discrimination because of age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.

#### **Occasional Duties:**















1. To undertake such other duties and responsibilities as may be determined from time to time by the management group in consultation with the post holder.

# **Job Description Agreed By:**

Manager	Date
Employee	Date









